



BROADWAY REMOVALS

- **BROADWAY REMOVALS – TERMS AND CONDITIONS**

These terms and conditions can be varied or amended subject to prior written agreement.

1. Our quotation

1.1 Our quotation includes goods in transit insurance which means we can protect your goods whilst in our custody and control. This insurance covers us for goods up to the value of **£50,000**.

1.2 All our quotations are valid for 3 months from the date of issue.

2. Work not included in the quotation

2.1 Unless initially agreed upon, we will not,

- Dismantle or assemble furniture of any kind.(exception of beds)
- Disconnect, re-connect, dismantle, or re-assemble appliances, fixtures, fittings, or equipment.
- Take up or lay fitted floor coverings.
- Move items from a loft, unless properly lit and floored and safe access is provided.
- Dismantle or assemble any garden furniture and equipment.

If you require any of these services, there may be additional charges which should be agreed by us in advance. Please speak to us prior to the removal to confirm any of these additional services.

3. Your responsibility

3.1 Be present or represented throughout the collection and delivery of the removal.

3.2 Take all reasonable steps to ensure that nothing that should be removed is left behind and nothing is taken away in error.

3.3 Arrange proper protection for goods left in unoccupied or unattended premises, or were other people such as (but not limited to) tenants or workmen are or will be present.

3.4 Prepare adequately and stabilise all appliances or electronic equipment prior to their removal.

3.5 Empty, properly defrost and clean refrigerators and deep freezers. We are not responsible for the contents.

Broadway Removals – Removals with Perfection

Broadway Removals, unit 3-5 Tything Road, Arden Forest Industrial Estate, B49 6EP

Tel: 01386 300703 Mob: 075355170188

Website: www.broadwayremovals.co.uk Email: broadwayremovals@hotmail.com



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3.6 Ensure that all domestic and garden appliances, including but not limited to washing machines, dish washers, hose pipes, petrol lawn mowers are clean and dry and have no residual fluid left in them.

3.7 Provide us with a correct and up to date contact address and telephone number during removal transit.

4. Goods not to be submitted for removal

4.1 Unless previously agreed in writing by the business owner, the following items must not be submitted for removal or storage and will under no circumstances be moved by us:

- Potentially dangerous, damaging or explosive items, including gas bottles, aerosols, paints, firearms and ammunition.
- Under no circumstances will prohibited or stolen goods, drugs or other illegal material be moved by us.

5. Cancellation and waiting charges

5.1 There will be no charges for postponement or cancellation, but we do request that you contact us as soon as possible if the removal cannot take place whereby arrangements will be made to reschedule the removal.

5.2 There will be no waiting charge for any of our removals.

6. Payments

6.1 Unless otherwise agreed by us we do not require any deposit to secure your booking.

6.2 Unless otherwise agreed by us in writing, payment is required in full as cleared funds by 12pm on the day of removal. We reserve the right to refuse to continue with the removal until such payment is received.

7. Our right to sub-contract the work

7.1 We reserve the right to sub-contract some or all the work. If we do sub-contract, then all these terms and conditions will still apply.

8. Damage to premises or property other than goods

8.1 Because third party contractors or others are frequently present at the time of collection or delivery it is not always possible to establish who was responsible for loss or damage therefore, our liability is limited as follows:

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- If we cause loss or damage to premises or property other than goods for removal as a result of our negligence or breach of contract, our liability shall be limited to making good the damaged area only
- If we cause damage as a result of moving goods under your express instruction, against our advice, and where moving the goods in the manner instructed is likely to cause damage we shall not be liable.
- If we are responsible for causing damage to your premises or to property other than goods submitted for removal; you must inform us as soon as practically possible after the damage occurs or is discovered or in any event within 7 days of the removal being completed.

This is fundamental to these terms and conditions.

9. Exclusions of liability

8.1 We shall not be liable for delays or failures to provide the services under these terms and conditions in certain situations such as adverse weather conditions or travel disruption on major roads which is outside of our control.

9.2 No employee of ours shall be separately liable to you for any loss, damage, mis-delivery, errors or omissions under these terms and conditions.

10. Time limit for claims

10.1 You must give us detailed notice in writing of any loss or damage within seven days of the removal taking place.

10.2 There is a £250 excess fee for any claim submitted which we are responsible for

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